

10. Annexure

10.1. What is your age?

- A. Up to 25years
- B. 26 to 50years
- C. 51 to 75years
- D. 75+

10.2. What is your gender?

- A. Male
- B. Female
- C. Transgender

10.3. Which retail business do you have?

- A. Grocery
- B. Electronics
- C. Apparels
- D. Drugs
- E. Furniture

10.4. Did you get an impact in your sales due to the ecommerce after covid-19?

- A. Yes
- B. No

10.5. How much sales go down due to ecommerce after covid-19?

- A. 0-25%
- B. 26-50%
- C. 51-75%
- D. 76-100%

10.6. Do you think e-commerce has much potential for the future?

- A. Yes
- B. No
- C. Maybe

10.7. Do you also want to open an e-commerce store to maintain your sales?

- A. Yes
- B. No
- C. Maybe

10.8. Do you buy things from e-commerce platforms?

- A. Yes
- B. No

10.9. Do you see changes in customer's behaviour after covid-19?

- A. Yes
- B. No

10.10. Is e-commerce more advantageous than retail business?

- A. Yes
- B. No

11. Reference

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